## 'Familiarise your pupils with ARE!'



## YEAR 6

LETTER OF COMPLAINT

## DATE:

## INSTRUCTIONS

- Your task is to read through Marlon's writing and assess it against the Year 6 statements.
- You should tick each statement Marlon has met and note down the line numbers (or quotations) where evidence of meeting it can be located.
- At the end of this task you will be asked to evaluate Marlon's writing using the prompt sheet attached. How you present your evaluation is up to you.
- As you complete the activity, you should think particularly about Marlon's strengths and what he could improve if he were to re-draft it again.


## ADVICE

- Read Marlon's writing carefully and ensure that you have read it multiple times.
- Do not forget to re-familiarise yourself with the Year 6 writing statements.
- You may wish to use a highlighter or annotations.
- If you cannot work out if Marlon has met one of the statements, move on to another statement and return to the previous one if you have time.
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## MARLON'S WRITING

Lakeside Hotel
Amberwood Road
Lillock Creek
Cumbria
LK3 8EJ
Dear Sir/Madam,

I am writing to you today to express my disappointment with a recent stay at your accommodation (Lakeside Hotel). With my partner I endured two nights of discomfort from Fxiday 18th August to Sunday 20th August. When we made our reservation online we were promised 'a four-star hotel with modern state-of-the-art rooms that offer majestic views across Lake Lillock'. However in reality we were allocated a room with aging décor and obstructed views across the lake: the window was frustratingly covered by a large oak tree. This was not the beginning of our holiday that we had envisaged but it was just the start of many problems...

During the first night we were awoken by the sound of youths under the influence of alcohol, who were causing a disturbance, by the car park. Does your hotel not have 24 -hour security to deal with such occurrences? As I went to take a shower the following moxning to my surprise there was no hot water. In addition my partner noticed that the towels which we were provided with had a number of unpleasant stains upon them. Woken up in the night, a cold shower, dirty towels - not the hospitality we were expecting from such a reputable hotel. Despite our annoyance, we persevered with these issues for the duration of our stay.

We hope that you understand the additional stress that your accommodation placed upon us during our short break. To compensate us for this we request that the management consider issuing us with a partial refund of the $£ 220.50$ we paid to stay at your hotel.

Yours sincerely,
MWisdam
Mr Marlon Wisdom

## YEAR 6 WRITING STATEMENTS

| STATEMENT | MET? |  |
| :--- | :--- | :--- |
| Vocabulary and grammatical structures <br> reflect the level of formality required |  |  |
| A range of cohesive devices (including <br> adverbials) have been used within and <br> across sentences as well as paragraphs |  |  |
| Passive voice |  |  |
| Modal verbs |  |  |
| A range of clause structures have been <br> used including different positions within a <br> sentence |  |  |
| Adverbs |  |  |
| Prepositional phrases |  |  |
| Noun phrases |  |  |
| Inverted commas <br> (mostly correct) |  |  |
| Commas for clarity <br> (mostly correct) |  |  |
| Parenthesis <br> (marked with commas, brackets or dashes) |  |  |
| semi-colons <br> (some correct) |  |  |
| Dashes <br> (some correct) <br> (somene correct) <br> (some correct) |  |  |

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## FEEDBACK PROMPTS



## MARLON'S WRITING ANSWERS

| STATEMENT | MET? | EVIDENCE |
| :--- | :---: | :--- |
| Vocabulary and grammatical structures <br> reflect the level of formality required | $\checkmark$ | Line 7 (Sir/Madam), line 8 (express my <br> disappointment), line 13 (allocated), line 22 <br> (provided) and line 30 (Yours sincerely) |
| A range of cohesive devices (including <br> adverbais) have been used within and <br> across sentences as well as paragraphs | $\checkmark$ | Line 12 (However), line 17 (During the first night), <br> line 21 (In addition) and line 24 (Despite) |
| Passive voice | $\checkmark$ | Line 14 |
| Modal verbs |  |  |
| A range of clause structures have been <br> used including different positions within a <br> sentence | $\checkmark$ | Line 14, 15 and 15 (IC + CC + IC), line 18 (relative |
| clause) and line 20 (SC + IC) |  |  |$|$| Adverbs |
| :--- |
| Prepositional phrases |
| Line 14 |
| Noun phrases |
| Inverted commas <br> (mostly correct) |
| Commas for clarity <br> (mostly correct) |
| Parenthesis <br> (marked with commas, brackets or dashes) |
| Hyphens <br> (some correct) <br> Semi-colons <br> (some correct) |
| Dashes <br> (some correct) |
| Line 12, line 18 and line 22 |

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